

Terms And Conditions

DINERS CLUB SOUTH AFRICA PROPRIETARY LIMITED (DINERS CLUB/WE/US/OUR) TERMS AND CONDITIONS (TERMS) FOR THE DINERS CLUB MAKRO COMPETITION (COMPETITION)

Please read the Terms carefully and pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.

1. PROMOTER

Diners Club is the promoter of the Competition. Any reference to Diners Club/we/us/our includes our directors, employees, agents or consultants, where the context allows for it.

2. DURATION

The Competition starts at 00:00 on Thursday 18 August 2022 and ends on Saturday, 03 September 2022 at 23:59 (**Competition Period**).

3. REQUIREMENTS

To qualify for the Competition, you must:

- 3.1. permanently reside in the Republic of South Africa;
- 3.2. be 18 years or older; and
- 3.3. be a Diners Club cardholder with a valid and current Prive, Platinum, Beyond or Shari'ah card (card).

4. HOW TO ENTER

- 4.1. Use your card to transact on the Makro e-commerce website (www.makro.co.za) during the Competition Period and you will receive one entry into the Competition for each transaction.
- 4.2. There are no forms to fill in and once you meet the requirements set out in clause 3 above and this clause 4, you will automatically be entered into the Competition.

5. PRIZES

Ten (10) people stand the chance to win back their total spend during the Competition Period subject to a maximum of R5 000 (five thousand Rand) per person (**Prize**).

6. GENERAL

- 6.1. You cannot participate in the Competition if:
 - 6.1.1. you are a director, employee, agent or consultant of Diners Club or
 - 6.1.2. you are an immediate family member of any of the persons specified in clause 6.1.1; or
 - 6.1.3. you are a supplier of any goods or services under the Competition.

- 6.2. These Terms are governed by the Consumer Protection Act 68 of 2008.
- 6.3. These Terms apply to the Competition and all information relating to the Competition (including any promotional or advertising material that is published).
- 6.4. By entering the Competition, you are bound by these Terms.
- 6.5. We reserve the right to amend these Terms.**
- 6.6. We must process your personal information to validate your entry and if you are a Prize winner, to make the Prize available to you. By entering the Competition, you consent to us processing your personal information for this purpose. If you do not consent, please do not enter the Competition.**
- 6.7. We will choose a Prize winner through a lucky draw conducted by our risk governance department on 29 September 2022. A validation process will be carried out before the Prize is awarded.
- 6.8. We will notify the Prize winners telephonically or by email no later than 10 business days after the draw and the Prizes will be paid into the Prize winners account attaching to the card used.
- 6.9. We may declare the Prize forfeited (lost) and we may choose a new Prize winner, if:**
- 6.9.1. a Prize winner's entry is not valid.**
- 6.9.2. a Prize winner has breached these Terms.**
- 6.9.3. a Prize winner cannot be contacted or does not accept the Prize within 3 days from the date that the Prize winner was contacted about the Prize.**
- 6.9.4. a Prize winner gives up the Prize or we determine that the Prize winner has given up the Prize.**
- 6.10. If there is a dispute in respect of these Terms or the Competition, our decision is final and binding.
- 6.11. If the Prize winner agrees to it, we may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the date on which the Prize winner accepts the Prize. We will determine the nature and distribution of these materials. If a Prize winner does not consent to the publication of their name and/or photo, the Prize winner will still receive the Prize.
- 6.12. The Prize may not be transferred from you to any other person and may not be exchanged by you for any other item. We do however reserve the right to substitute the Prize with any other prize of a similar commercial value.
- 6.13. Neither Diner's Club or Makro and/or any of its affiliates are responsible if your entry is not successfully submitted or a Prize winner does not successfully receive or take up a Prize for any reason, including because of a technological failure.**
- 6.14. Neither Diner's Club or Makro and/or any of its affiliates are responsible for any loss or damage which you or any third party may suffer as a result of you participating in the Competition or accepting a Prize.**
- 6.15. If required by the Minister for Trade, Industry and Competition, the National Consumer Commission or for any other reason, we can end the Competition immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.**
- 6.16. Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.**